



## **GEARHEAD LIMITED WARRANTY FOR REMANUFACTURED CYLINDER HEADS**

GEARHEAD distributes a broad range of new, recycled, remanufactured and reconditioned automotive and truck replacement products. Our remanufactured cylinder head line includes cylinder heads for automobile, light and medium duty trucks.

### **WHAT IS COVERED**

GEARHEAD warrants its parts to be free of defects in materials and workmanship for the warranty period indicated from the date of installation **PROVIDED the part was (and can be documented) installed by a Licensed Automotive Repair Facility.**

<b>Cylinder Heads</b>	<b><u>12 Months, 12,000 miles, \$50 an hour Warranty Labor rate.</u></b>
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Notwithstanding any other provision of this warranty, GEARHEAD's sole and exclusive obligation under this warranty is limited to, at GEARHEAD's option, replacement, repair or refund of the purchase price. Transportation charges for GEARHEAD testing on product submitted for repair or replacement under this warranty will be covered by GEARHEAD. In the event that it is determined that the part must be replaced, the original part must be returned to GEARHEAD for any warranty labor consideration and reimbursement.

While warranty registration is not necessary to obtain warranty coverage on GEARHEAD Products, it is strongly suggested. If you do not register your product you must save your proof of purchase receipt. If you're not able to provide proof of the initial purchase date at the time of warranty service, the manufacturing date of the product will be used to determine the warranty period.

### **MAKING A CLAIM**

**Warranty service is available through any Licensed Automotive Repair Facility.**

To make a claim, you must provide proof of purchase from GEARHEAD or from the business which installed the part. GEARHEAD at its option will repair, replace a product or refund the purchase price once it determines that the product requires repair or replacement. For a product to be determined defective it must be sent to GEARHEAD's remanufacturing plant for inspection.

GEARHEAD will schedule the pickup of the product or parts in question and pay for transportation. Any products that are not returned to GEARHEAD to undergo inspection will not be covered by this warranty. All repairs and/or replacements to the products must first be authorized by GEARHEAD. GEARHEAD will not pay for any unauthorized repairs. Incidental damage caused by the requested repair or by the removal of the product is not covered by the warranty.

Products sent to GEARHEAD for inspection that are deemed not covered under standard warranty will be held in storage for a period of 7 days. Product unclaimed after 7 days will be disposed of by GEARHEAD. GEARHEAD will immediately dispose of any product for which there is an approved claim.

Any Licensed Automotive Repair Facility (LARF) may perform warranty repairs. Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. If a customer differs with the decision of the GEARHEAD Warranty Technician and/or the LARF, an investigation will be made to determine whether the warranty applies. Ask the LARF to submit all supporting facts to GEARHEAD for review. If GEARHEAD decides that the claim is justified, the customer will be fully reimbursed for those product items that are defective. To avoid misunderstanding which might occur between the customer and GEARHEAD/LARF, listed below are some of the causes of failure that the standard warranty does not cover.

## **WHAT IS NOT COVERED**

### **Normal Wear:**

Our products, like all mechanical devices, need periodic parts service and replacement to perform correctly. GEARHEAD standard warranty would not apply if damage to the product has occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, warranty is void if the serial number of the product has been removed or the product has been altered or modified with aftermarket performance enhancing parts.

### **Improper Maintenance:**

The life of a mechanical device depends upon the conditions under which it operates, and the care it receives. Wear, when caused by dirt, dust, spark plug cleaning grit or other abrasive material that has entered the engine because of improper maintenance, is not covered by GEARHEAD standard warranty.

### **Nor does the standard warranty extend to repairs required because of:**

1. Problems caused by parts that are not GEARHEAD parts - including but not limited to parts outside of the long block.
2. Damage as a result of overheating, lack of lubrication, fuel wash or contamination.
3. Damage resulting from pre-Ignition or detonation - Including but not limited to melted or broken piston, broken piston rings, damaged cylinder heads, leaking head gaskets, etc.
4. Repair or replacement required as a result of any accident or misuse.

5. Repair or replacement of any accessory or service item, including specifically but not limited to: all components of the cooling, fuel, electrical, exhaust and ignition systems in addition to all belts, hoses, bolts, shafts, sensors, switches and filters.
6. Any product used for competition, racing or related purposes.
7. Any product to which a device or accessory not conforming to original manufacturer's specifications has been installed.
8. Damage as a result of electrolysis, including but not limited to, deterioration of engine components as a result of excessive electrical current.
9. Improperly maintained coolant, and/or any product on which periodic maintenance services required by the original manufacturer have not been performed.
10. Damage resulting from improper repair(s) or attempted repair(s) by any service technician.
11. Leaking carburetors, clogged fuel pipes, sticking valves, or other damage, caused by using contaminated or stale fuel.
12. Parts which are scored or broken because an engine was operated with insufficient or contaminated lubricating oil or an incorrect grade of lubricating oil (check and refill when necessary, and change at recommended intervals). Engine damage may occur if oil level is not properly maintained.
13. Damage or wear to parts caused by dirt, which entered the engine because of improper air cleaner maintenance, re-assembly or use of a non-original air cleaner element or cartridge. At recommended intervals, clean and/or replace the filter as stated in the Operator's Manual.
14. Lack of routine tune-up or adjustment of the engine.
15. Engine or engine component failure, i.e., combustion chamber, valves, valve seats, valve guides or burned starter motor windings, caused by the use of alternate fuels such as, liquefied petroleum, natural gas, altered gasoline, etc.
16. Products used in manner that violates the terms of the installation and break-in procedures below.

No GEARHEAD warranty shall apply to products installed on any class A recreational vehicles (motor homes). Class B and C recreational vehicles will carry standard warranty as outlined above. Additionally, products used in competitive racing or on commercial or rental race tracks are not warranted. GEARHEAD products are not warranted if used in an application for which they were not engineered e.g., using standard gasoline engines in a marine application.

## **Labor Payments**

Standard warranty: Authorized repairs on approved claims (after factory inspection of returned parts) will be reimbursed at a rate not to exceed the Mitchell Repair Manual published applicable flat rate schedule. Hourly rates for all authorized repairs will be paid in accordance with rate paid for the original installation but not to exceed \$50.00 an hour or the total cost of the original part in total. Do-it yourself repairs, repairs performed by unlicensed repair facilities, or repairs made to units not originally installed in a LARF will not be reimbursed.

## **Payment for Parts**

Parts on authorized repairs will be reimbursed at the purchase price. Proof of Purchase will be required.

**Product replaced under warranty carries the remainder of the original product's warranty term.**

If you are unable to obtain satisfactory service, please contact the GEARHEAD Warranty Department, 1102 W. Carrier Parkway, Grand Prairie, TX 75050. This warranty applies to vehicles registered and normally operated in the United States and Canada.

ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY AND DO NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

This warranty gives you specific legal rights. You may also have other rights which may vary from state to state and country to country.

## **INSTALLATION, BREAK-IN PROCEDURES**

GEARHEAD Remanufactured products are designed to provide years of trouble-free service. In order for your GEARHEAD remanufactured product to perform as expected, it must be installed correctly, operated responsibly and properly maintained.

### **Engines and Cylinder Heads**

Once the product has been installed, it is the owner's responsibility to break-in the product properly. After the break-in period and 600 mile checkup, the product must be maintained to the original manufacturer's specifications. If you are unsure of the maintenance schedule or have any questions regarding your GEARHEAD product, please call GEARHEAD's customer service department at 800-421-3746

### **Initial Startup**

When applicable, valves must be readjusted to your vehicle's manufacturer's specifications. Refer to the factory shop manual, or call GEARHEAD's customer service for the proper procedure for your engine type.